

EDUCATION MALAYSIA GLOBAL SERVICES (EMGS)
14th January 2022

UPDATE ON THE ARRIVAL PROCESS FOR INTERNATIONAL STUDENT INTO MALAYSIA

1. PURPOSE

- 1.1 The purpose of this bulletin is to provide an update regarding to the revised process for the arrival of International Students to Malaysia.
- 1.2 The Immigration Department of Malaysia has informed EMGS that beginning 15th January 2022, all Education Institutions representatives will be required to liaise with the EMGS International Student Arrival Centre (EMGS ISAC) personnel to pick up their students at the arrival hall.
- 1.3 Kindly note that this update is only applicable to International Students who enter Malaysia via Kuala Lumpur International Airport (KLIA) or Kuala Lumpur International Airport 2 (KLIA 2).

2. IMPLEMENTATION

2.1 International Students Pre-Arrival Process

- 2.1.1 Both New and Existing International students who wish to travel into Malaysia must fill up a form available in the EMGS website.
(visa.educationmalaysia.gov.my)
- 2.1.2 Details that are required in the form includes:
- a) Student's active contact number (international code) (number field)
 - b) Student's active contact number for WhatsApp (international code) (number field)
 - c) Date of Flight Departure (dd:mm:yyyy)
 - d) Time of Departure (hh:mm)
 - e) Date of Flight Arrival (in Malaysia) (dd:mm:yyyy)
 - f) Time of Arrival (in Malaysia) (hh:mm)
 - g) Airlines Company & Flight Number
 - h) Copy of the flight tickets (must be uploaded)

2.2 International Students Post-Arrival Process

- 2.2.1 Upon arriving in Malaysia, International Students are required to proceed to the International Student Arrival Centre (ISAC) for verification purposes.
- 2.2.2 Once the verification process is complete, the International student will be accompanied by the ISAC personnel for Immigration clearance, and they will subsequently be ushered to the arrival hall.
- 2.2.3** The EMGS personnel will then handover the student to the authorized representatives from the Education Institutions at the arrival hall. **Kindly note that Education Institutions must register their representative as the “Airport Liaison” in STARS to enable them to pick up their international students at the airport.**
- 2.2.4 The EMGS ISAC personnel on duty can be contacted on +6013 222 7745
- 2.2.5 Education Institutions that are not required to be present at the airport to pick up their students must ensure that the student has made all the necessary travel arrangements (e.g. taxi, ride hailing, etc.) to travel to their designated locations.
- 2.2.6 Kindly also note that the entry requirements to enter Malaysia are still subjected to the prevailing Standard Operating Procedures (SOP) set by the Government of Malaysia.

Education Malaysia Global Services

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