

## EDUCATION MALAYSIA GLOBAL SERVICES (EMGS)

31<sup>st</sup> May 2021

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### EMGS OPERATING PRODECURES FOR MOVEMENT CONTROL ORDER 3.0 FROM 01<sup>st</sup> JUNE 2021 UNTILL 14<sup>th</sup> JUNE 2021

#### 1. PURPOSE:

- 1.1. The purpose of this notice is to provide clarification to institutions regarding the decision from the Malaysian Government to place Malaysia, which is currently under the third movement control order (MCO 3.0), under a full lockdown for two weeks from 01<sup>st</sup> to 14<sup>th</sup> June 2021.
- 1.2. Conditions imposed under the Movement Control Order(MCO 3.0) requires government and private sector to cease operating from 01<sup>st</sup> to 14<sup>th</sup> June 2021 , with the exception of essential economic and service sectors that are listed by the MKN, in order to prevent the spread of Covid-19.

#### 2. IMPLEMENTATION:

- 2.1. **In lieu of the above directive, EMGS will not be accepting any applications or passports** at the EMGS One Stop Centre (new, renewal, dependent, special pass etc.) during this period – 1<sup>st</sup> June to 14<sup>th</sup> June 2021.
- 2.2. The EMGS One Stop Centre will remain open **only for collection of passports by the respective institutions.**
- 2.3. Institutions can continue to submit New and Renewal applications online by creating applications and uploading all the supporting documents via the EMGS STARS System.
- 2.4. EMGS will only be able to process applications until the following stages during the lockdown period:
  - New Applications – Application pending for submission to the Immigration Department for eVAL approval.
  - Self-Endorsement Renewal Applications – Issuance of e-support letter for self-endorsement.
  - EMGS Endorsement Renewal Applications – Request Institutions to submit the passport to EMGS

2.5. Institutions that opted for EMGS endorsement for a renewal application will be required to submit a Certified True Copy(hardcopy) of the uploaded documents during the passport endorsement stage once the Full Movement Control Order (MCO 3.0) is lifted as this is a requirement by the Immigration Department located at the EMGS One Stop Centre.

2.6. EMGS call centre will not be operating during MCO 3.0 - 01<sup>st</sup> to 14<sup>th</sup> June 2021.

However, we will continue to communicate us via email at

[enquiry@emgs.com.my](mailto:enquiry@emgs.com.my).

Education Malaysia Global Services

31<sup>st</sup> May 2021